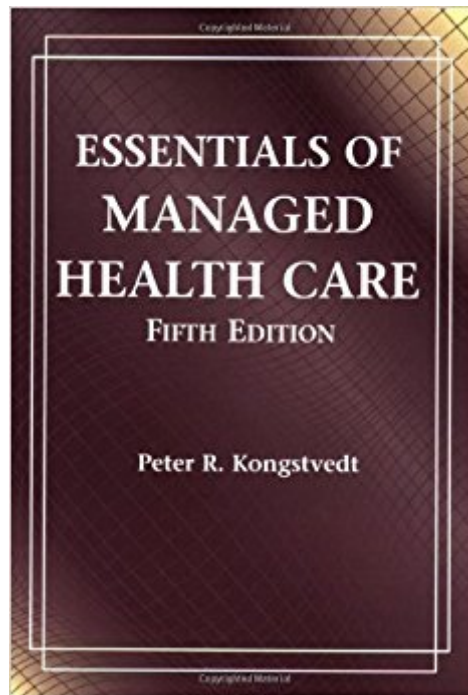


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# Essentials Of Managed Health Care, 5th Edition



## Synopsis

As the most widely-used textbook on managed care, *Essentials of Managed Health Care* provides an authoritative and comprehensive overview of the key strategic, tactical, and operational aspects of managed health care and health insurance. With a primary focus on the commercial sector, the book also addresses managed health care in Medicare, Medicaid, and military medical care. An historical overview and a discussion of taxonomy and functional differences between different forms of managed health care provide the framework for the operational aspects of the industry as well. This revision includes updates to all chapters, as well as: New chapters on disease management, case management, pharmacy benefits management, behavioral health management, prevention, and the use of data and analysis in care management. New chapters on claims administration, sales and marketing, healthcare consumerism, and the employer's view of managed health care. Completely revised chapter on the new Medicare/Medicaid laws and programs. New chapters on the military health system and managed care in a global context. New chapter on HIPAA.

## Book Information

Paperback: 864 pages

Publisher: Jones & Bartlett Publishers; 5th edition (March 2, 2007)

Language: English

ISBN-10: 0763739839

ISBN-13: 978-0763739836

Product Dimensions: 7 x 1.7 x 10 inches

Shipping Weight: 3.4 pounds

Average Customer Review: 4.2 out of 5 stars 34 customer reviews

Best Sellers Rank: #576,697 in Books (See Top 100 in Books) #42 in Books > Medical Books >

Nursing > Long-Term Care #53 in Books > Medical Books > Administration & Medicine

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## Customer Reviews

Intended to guide students through the seemingly impenetrable rules involved in today's managed health care system, this text is arranged into six sections: an introduction to the history and managed health care and various plans; an overview of the basic provider sectors and how managed health care works within them; how actually manages health care; the nonmedical operations of a health plan; Medicare and Medicaid; and legal and regulatory issues. Includes

chapter-end learning objectives, a glossary, acronyms, and study questions. A study guide providing a chapter-by-chapter summary may be purchased separately. Copyright © 2004 Book News, Inc., Portland, OR --This text refers to an out of print or unavailable edition of this title.

I am a physician who recently started working for a managed care organization. While I had some previous experience in managed care, I needed to have a fundamental tool to help me with areas I was not familiar with. This book fits that description entirely. It is an outstanding book which is designed for both novice and intermediate level and I would highly recommend it. One of the nice things about this book is that the chapters themselves are self-contained; in other words, you can choose to read the individual chapters in whatever order you like, without reference to the prior chapters. There are sections in which it makes logical sense to read them in a specific order, but this is not an absolute. If you want to learn about managed care, brush up on what you know, or improve your baseline knowledge, I think that this book is for you. It's well-written, well-researched, and easy to read. A very worthy investment.

It feels like the authors of this book were paid by the word. Chapters have irrelevant sections and sections have unnecessary details. Some examples:-The section on member services describes a call center, including that call centers typically have cubicles with low walls to foster teamwork, an apparently critical detail for students of the healthcare system.-"24 hours per day, 7 days per week (referred to as 24/7)" for those who've never heard the term "24/7"-A section describing a system that used to be separate but has since been combined, followed by a description of how the two used to work when separate, "for clarity". I don't remember if the book even describes how it works now that it's combined.-List after list that include failed systems and ideas or outdated terminology. In some cases knowing what hasn't worked is useful, but mostly it's just clutter that detracts from the important points.-Lists of "keys" to success that include more than a dozen items, with questionable items such as "compassion" Yes, the book is comprehensive; however, the unnecessary detail clouds key points and bores the reader. This book could easily be cut in half without losing any critical information.

I'm a healthcare administration and management student and this is a really great resource even after the class was complete. I have found myself going to this book for references for my other courses. If you want to have a great managed care resource, this is your book. I first rented this book and bought it afterwards because I found it so useful.

When I got my MHA I studied this book. I find it updated with new information and resources. A wonderful reference for individuals in the field. I would definitely recommend it to others interested in learning about Managed Health Care.

The information is a lot of background (past issues) before the real subject matter is presented. The font type makes it hard to read and the breaks for paragraphs are long and not enough. The pertinent information is good, but hard to find. I was surprised that I got a study guide with this book and now I know why!

We use the book as a research document.

I got this book for my class and it was very helpful. It is very detailed and very clear. The book has lot of examples and touches every aspect of Healthcare

as advertised!

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